ACCESSIBILITY STATEMENT

SECTION 1

MANDATORY CONTENT

Association "Center of Excellence "Heritage BG""

undertakes to provide access to: its website

in accordance with Art. 58c of the Law on Electronic Government (suppl. SG No. 102 of December 31, 2019) and Art. 39 and 39a of the Ordinance on the general requirements for information systems, registers and electronic administrative services (amended and supplemented by SG No. 4 of January 14, 2020)

This Accessibility Statement applies to: website

Address: https://ed.nasledstvo.bg

Version and date: [enter version and date - for mobile application]

A standard that is followed to ensure accessible content:

o EN 301 549 V3.2.1 (2021-03)

o Other:

(specified if another standard or version is applied)

I. Compliance Status

partially compliant to the requirements of the specified standard - due to the inconsistencies and exceptions noted below

II. Non accessible content (if option 2 or 3 of item I. is selected)

| Description and indication of the non-compliance: | |
|---|---|
| Non-text content | Requirement 9.1.1.1 of EN 301 549 V3.2.1 (2021-03) |
| | Partially |
| | In most cases it is complied with, except for some multimedia |
| | elements (video, audio) |
| Audio description or media alternative | Requirement 9.1.2.3 of EN 301 549 V3.2.1 (2021-03) |
| (pre-recorded) | Not applicable |
| | Available videos are recordings with integrated audio. |
| Images of text | Requirement 9.1.4.5 of EN 301 549 V3.2.1 (2021-03) |
| | Partially |
| | Site logos are an exception. |
| Pause, stop, hide | Requirement 9.2.2.2 of EN 301 549 V3.2.1 (2021-03) |
| | Not insured |
| | |
| Date of initial preparation of the | 15.11.2022 |
| declaration: | |
| Date of annual update (revision) of the | NA |
| declaration: | |
| Date of update of the statement after | NA |
| an evaluation and substantial redesign | |
| of the website or mobile application: | |
| Method used to prepare the | 1:1 |
| declaration: | third party assessment |

Feedback and contact details

(the mechanism is used to notify responsible persons of non-compliance with accessibility requirements (alerts) and to request alternatives to inaccessible content from citizens)

| Address for providing feedback | 1000, Sofia, 7a "Gen. Yosif V. Gurko" str. |
|---|--|
| (signals) and suggestions regarding the | |
| accessibility of this website | coe@nasledstvo.bg |
| Link to feedback request form | https://portal.nasledstvo.bg/en/feedback/ |
| Contact details of the official(s) | Ljubljana Spasova |
| responsible for the accessibility and | Administrator |
| processing of requests sent through the | CoE "Heritage BG" |
| feedback mechanism | 0888666239 |
| | |
| | coe@nasledstvo.bg |

Application procedure

- 1. In accordance with Commission Implementing Decision (EU) 2018/1524 of October 11, 2018, on the basis of Art. 58, para. 1 of the ZEU and in accordance with established internal rules in the Association "Center of Excellence "Heritage BG"", the following procedure for considering signals has been determined:
 - Reports filed under the Electronic Government Act (EGLA) for violations of the
 requirements for accessibility of the content of the website of the CoE are submitted
 to the official responsible or sent through a licensed postal operator or electronically
 to the address of the CoE coe@nasledstvo.bg.
 - The report is considered within a period of up to one month from its receipt, and the response is also prepared within the same period, which contains a description of the actions taken and measures to remedy the accessibility violation and the period in which the said accessibility violations will be eliminated, or reasoned refusal, in cases where the request is considered unfounded and illegal.
 - When the reported person has provided an e-mail address, the response is sent, signed with a certificate of qualified electronic signature, and in other cases on paper, to the address specified in the signal. When an incorrect or non-existent address is provided, the information is deemed to have been received from the date it was sent.
- 2. According to Art. 60a of the Law on Law, the control over the compliance of the content of the internet pages and mobile applications with the accessibility requirements under Art. 58c of the ZEU, is carried out by the Minister of Electronic Government (MEG).

In case the Association "Center of Excellence "Heritage BG"":

- 1. did not respond to the signal within the above term or
- 2. does not take the measures to remedy the accessibility violation specified in the response to the signal the citizen or the organization that filed the report can file a complaint with the Minister of e-Government (MEG)

Contact details of the official(s) responsible for accessibility and complaint handling in the Ministry of e-Government:

Complaints can be submitted in the following ways:

- to an email address: mail@e-gov.bg, with subject:
 "Complaint regarding the violation of the accessibility of Internet pages";
- through the MEG office at Sofia, 6 "Gen. Yosif V. Gurko" str.;
- by postal service on paper to the address of MEG Sofia, 6
 "Gen. Yosif V. Gurko" str.

SECTION 2

RECOMMENDED CONTENT

Association "Center of Excellence "Heritage BG"" (CoE "Heritage BG")

is committed to increasing digital accessibility to its website(s) and mobile application(s) it supports. While it strives to ensure compatibility with existing accessibility standards, this is not always possible in every aspect.

If you encounter difficulties while working with https://ed.nasledstvo.bg or part of the content is not available for you, please contact us and describe the problem - this will help us keep the site in the best possible condition and improve its accessibility continuously.

The Center for Excellence "Heritage.BG" undertakes to remove the identified inconsistencies in the accessibility requirements of its website.

| Publication date of the website and/or | 15.11.2022 |
|--|------------|
| mobile application: | |
| Date of the last update of the website | NA NA |
| and/or mobile application due to a | |
| substantial revision of their content: | |
| Reference to evaluation report | NA |
| Other content deemed necessary. | |
| | |